

TICKET SALES INFORMATION

Ticket sale day is May 1st @ 11:45am

Our exclusive ticket sale week is:

May 1st @ 11:45 am

thru

May 15th @ 11:45am

This gives Each FAMILY (*regardless of the number of enrolled students*) the opportunity to purchase up to:

9 tickets per family for North Aurora students in the Monday, June 3rd show 5 tickets per family for Wheaton students in the Tuesday, June 4th show

*please note these limits are made based on the number of performing students/families and the amount of available tickets. We want to ensure that each family is guaranteed seats which is why we have a temporary limit on the tickets.

Since these are 2 completely different shows that is why the limits are different as well.

(the ticket limit only applies during the exclusive time period of 5/1/24 - 5/15/24)

Beginning May 15th @ 11:45 am you may purchase an unlimited amount of additional tickets based on availability

****TICKETS ARE \$28.00****

*Please note tickets are \$25. We opted to have the ticketing service fee added on top of Moves ticket price so there are no "surprise fees" at checkout.

HERE IS HOW YOU WILL ORDER YOUR TICKETS

ONLINE: https://30784.danceticketing.com/

OR BY USING THE OR CODE BELOW:



TICKETS ARE OPEN TO THE PUBLIC BEGINNING May 15th - through an hour into each performance. If you have guests purchasing tickets "at the door" they will still need to purchase via the website or QR CODE.

HERE IS WHAT TO LOOK FOR BEFORE TICKETS GO ON SALE:

YOU RECEIVED AN EMAIL FROM no-reply@dancerecitalticketing.com TODAY. This includes your unique 5 digit code to be entered at checkout. Each family will only receive ONE code. This is the only way you will be able to purchase the minimum tickets from 5/1/24 - 5/15/24. Without putting in your code at checkout you cannot purchase tickets.

ADDITIONAL INFORMATION REGARDING TICKET SALES:

- Beginning May 15th Tickets will open to the public. At that time families can purchase as many <u>additional</u> tickets as they would like.
- ALL TICKET SALES ARE FINAL. NO REFUNDS WILL BE GIVEN FOR PURCHASED TICKETS. You can exchange tickets for different seats but you will not be refunded for unneeded, unwanted or unused tickets. You will not receive a refund for purchased tickets for any reason.
- ON THE TICKET SITE THERE IS AN EMPTY BAR ABOVE THE TWO LISTED SHOWS THAT STATES: ENTER PERFORMER NAME TO HIGHLIGHT PERFORMANCES THEY ARE IN. WHEN YOU TYPE IN YOUR DANCERS NAME EACH SHOW YOUR DANCER IS PERFORMING IN WILL BE HIGHLIGHTED IN GREEN. A CHECKMARK WILL APPEAR FOR YOUR DANCERS PRIMARY RECITAL AND THIS IS THE RECITAL YOU SHOULD PURCHASE TICKETS FOR. IF MORE THAN 1 SHOW IS GREEN LOOK FOR THE RECITAL THAT IS CHECKMARKED THIS IS YOUR DANCERS PRIMARY RECITAL,. *If your dancer is in MDC, MPT or Crew your dancer is listed in both recitals but we have selected the recital that your dancer has their RECITAL pieces in and this is your dancers primary recital and the one you should purchase tickets for.
 - If you have more than one student and they are split into different shows each individual students name will indicate their primary recital. *We recommend checking all of your students' names so you don't miss purchasing tickets to each of your dancers' shows.
 - THIS IS NOT COMMON: but if you have a dancer performing equal amounts of
 pieces in more than one show OR you have multiple dancers split amongst more
 than one show then your email address has been notated and you will be allowed
 to purchase the minimum amount of tickets for EACH show your dancer is in.
- All audience members over the age of 2 must have a purchased seat.
- Tickets are sold as assigned seating.
- To purchase tickets between the dates of May 1st and May 15th you MUST use the code emailed to you on April 29th from no-reply@dancerecitalticketing.com. After May 15th at 11:45 am you will no longer need a code.

- There is a designated area for students to stay backstage during the duration of the show. They will remain with their classes in the main dressing room area. We have several experienced faculty members and dance company parent volunteers helping out with the kids backstage. There is a drop off / pick up procedure that will be explained in the SHOW DAY PACKET (to be released in May).
- Students will NOT be able to watch the recital from the audience <u>unless</u> you have purchased a ticket for your dancer.
- Parents are NOT allowed backstage or in the dressing room <u>under any circumstance</u>.
 Only Moves faculty and Moves approved volunteers are allowed in our "restricted/backstage" areas.

For any questions regarding ticket sales <u>PRIOR TO the ticket sales date</u> - please email us at info@movesdance.com or call the studio.

North Aurora: 630.264.6300 Wheaton: 630.682.3600

FOR QUESTIONS ABOUT TICKET SALES <u>DURING</u> TICKET SALE DATES YOU MUST CONTACT DANCE RECITAL TICKETING DIRECTLY. THEY WILL BE HANDLING ALL TICKET SALE QUESTIONS/CONCERNS/ISSUES.

Dance Recital Ticketing Customer Service: 706-550-1416, option 1